



## **Ultrasound Appointment @ SingHealth Polyclinic - FAQ**

### **Q. I am an SGH patient, why am I doing my Ultrasound scan at SingHealth Polyclinic?**

A. SGH Radiology works with selected SingHealth Polyclinics (SHP) to make available more Ultrasound slots for our patients. This means a shorter waiting time for your appointment. List of selected SingHealth Polyclinics:

- SHP - Eunos
- SHP - Tampines North

Your Ultrasound scan will be reviewed by an SGH radiologist, and your scans and reports will be available to your doctor during your follow up clinic appointment.

### **Q. How will I be notified/ contacted for my Ultrasound appointment @ SHP?**

A. You will receive SMS notification upon scheduling of your Ultrasound appointment @ SHP. A copy of preparation guide and appointment letter will be mailed to you.

### **Q. How do I make payment for this scan?**

A. Your Ultrasound scan will be charged according to your existing SGH payment class and payable to SGH. You may check your bill for payment on the next working day by logging into Health Buddy, Health Hub or SGH Online Payment portal [www.sgh.com.sg](http://www.sgh.com.sg) with your SingPass.

You will receive an SMS notifying you of your final bill 1 to 7 days after your appointment.

Scan the QR code to find out more about the different payment modes offered:



[www.sgh.com.sg/PAY](http://www.sgh.com.sg/PAY)

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**Q. Can I use Medisave to pay for this Ultrasound scan?**

- A. Yes. Based on CPF guidelines, Outpatient MediSave of up to \$300 per patient per year (subjected to available MediSave balance), can be used for payment of your Ultrasound scan. If you have previously authorised Medisave deductions via the Medical Claims Authorisation Form – Multiple or Single (MCAF(M) and/or MCAF(S)), up to \$300 will be automatically deducted from your MediSave account as payment for your outpatient scan.

**Q. Where can I sign up for Medisave to pay for this Ultrasound scan?**

- A. If you have not authorised MCAF(M) and/or MCAF(S) before, you may sign up via [www.sgh.com.sg/DDRcharges](http://www.sgh.com.sg/DDRcharges). Alternatively, you may approach our counter staff at SGH Radiology Block 2 Level 1 or your Specialist Outpatient Clinic during your next visit to SGH to sign up for MediSave.

**Q. Who can I contact if I have more queries?**

- A. If you require further assistance, please contact SGH Radiology at 6789 8883 or email [rss\\_change@singhealth.com.sg](mailto:rss_change@singhealth.com.sg)